

## Rules

The following rules are enforced for the safety and comfort of all riders on the Derby Dash. Inappropriate conduct will not be tolerated at any time.

- No smoking
- No riding under the influence of alcohol or illegal drugs
- No abusive, threatening or obscene language or actions
- No physical or verbal abuse of another rider or the driver
- No standing while the vehicle is in motion; passengers must remain properly seated at all times
- No loud noises or movements that could distract the driver
- No extending any body parts out of the windows
- No more than five packages/bags are permitted
- Shirt and shoes are required
- Riders expected to pay for any damages they cause to the bus
- Anyone with incontinence must be dry upon boarding the bus
- Riders are not allowed to have bodily fluids, blood components, exposed mucus membranes, skin exposed wounds present on the body or any personal item.

*Note: Riders must obey all instructions from the driver.*

The driver has the discretion to take measures if a rider engages in persistent inappropriate or dangerous behavior. Riders who violate the rules are subject to suspension of service.

Riders have the right to file a complaint regarding service. Contact the Derby Dash at 788-7433 to document the complaint. The complaint will be investigated by the Senior Services Administrator.

## Wheelchairs/Walkers

The Derby Dash will attempt to accommodate wheelchairs and walkers.

Wheelchairs and other mobility devices can not exceed 48 inches in length, 30 inches in width, and 600 pounds in total weight (occupied). The driver will secure passengers in wheelchairs.

People who have difficulty climbing the steps of the Derby Dash may use the wheelchair lift to board.

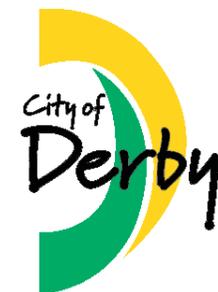


Derby Dash  
611 Mulberry, Suite 100  
Derby, KS 67037  
316-788-RIDE (7433)  
TDD/TTY 711  
[www.derbyweb.com/derbydash](http://www.derbyweb.com/derbydash)

# Derby Dash



## A Guide on How to Ride the Derby Dash



**788-RIDE (7433)**

# Derby Dash Overview

## Hours of Operation

**School Year** (mid-August to mid-May)  
7:30 a.m. to 4:30 p.m. Monday - Friday  
*Dash will not operate after 12:30 p.m. on Fridays when school closes early or is not in session.*

**Summer** (mid-May to mid-August)  
7:30 a.m. to 4:30 p.m. Monday - Thursday  
7:30 a.m. to 12:30 p.m. Friday

Curb-to-curb service provided.

## Prepare to Ride

Riders are required to provide emergency contact information prior to scheduling a ride on the Derby Dash. Forms can be picked up at the Derby Senior Center, 611 Mulberry Rd.; completed over the phone by calling 788-7433; or completed by using an online form on the city website, [www.derbyweb.com/derbydash](http://www.derbyweb.com/derbydash).

## Purchase a Ride Card

To ride the Derby Dash, a Ride Card must be purchased prior to boarding the bus. A one-way ride is \$2 and a round-trip ride is \$4.

Derby Dash Ride Cards may be purchased at either Derby Dillons stores (317 N. Rock Rd. & 200 E. Greenway); the Derby Senior Center and City Hall, both located at 611 Mulberry Rd.; and the Derby Recreation Center, 801 E. Market. Cards may be purchased in \$5, \$10 and \$20 increments. Derby Dash Ride Cards are nonrefundable. Scholarships are available.



## Reservations

Call 788-RIDE (7433) to schedule a ride. Make your reservations from 7:30 a.m. to 3:30 p.m. Monday through Friday. Riders are encouraged to call 24 hours in advance to ensure the best time.

- Reservations will be accepted as long as time slots are available.
- Rides will be scheduled on a first come, first-served basis. *Please note: not all requests may be accommodated.*
- Rides may be scheduled no more than two weeks in advance.
- Parents or guardians must schedule rides for children 10 years and younger.
- Reservations are made with a 30-minute pick up window. The bus can arrive 15 minutes prior to or 15 minutes after the scheduled pick up time.
- Upon arrival, the bus driver will wait no longer than five minutes.
- If a rider has waited more than 15 minutes for the bus, contact the Derby Dash at 788-7433.

The Derby Dash does not operate on city-observed holidays, including two days at Thanksgiving and Christmas.

## Cancellations

Cancellations must be made at least one hour prior to the scheduled pick-up time. If the Derby Dash is contacted less than one hour from the scheduled pick-up time the rider will be considered a "no-show" and will still be charged for the ride.



# Summer Ride Card

Let the Derby Dash be your summer fun transportation!

The Summer Ride Card can be used June 1 through August 31.

The Summer Ride Card is good **only** for trips to:

- Derby Bowl
- Derby Library
- Derby Recreation Center
- Derby Theaters
- Rock River Rapids
- Senior Center



Summer Ride Cards may be purchased either Dillons store, City Hall, Senior Center, and the Derby Recreation Center.

One-way rides are \$1.50 and round trip rides are \$3.00.

## RecycleBank Coupon

If you recycle through Waste Connections and have signed up online to be a RecycleBank member, there is a coupon for the Derby Dash available at [www.recyclebank.com](http://www.recyclebank.com).

*The Derby Dash provides safe, accessible and affordable transportation to all citizens who reside in the Derby city limits. The Derby Dash enhances resident's access to programs, services and activities which will improve their quality of life.*